The Commonwealth of Massachusetts
Executive Office of Health & Human Services
Department of Developmental Services
Office of Quality Enhancement

MAURA T. HEALEY
Governor

KIMBERLEY DRISCOLL
Lieutenant Governor

KIAME MAHANIAH, MD, MBA
Secretary

SARAH PETERSON
Commissioner

September 14, 2026

Kathy Custer, Executive Director
Communitas, Inc
60-D Audubon Road
Wakefield, MA 01880

Dear Kathy Custer:

This is to inform you that the Department of Developmental Services has awarded the following license(s) to Communitas, Inc:

Service Grouping	License Level	Certification Level	Date
Residential and Individual Home Supports	Two Year License with Mid-Cycle Review (84/84 std. met , 100%)	Certified (47/47 std. met 100%)	04/29/2026 - 04/29/2028
Employment and Day Supports	Two Year License (54/54 std. met , 100%)	Certified with Progress Report (14/27 std. met 52%)	04/29/2026 - 04/29/2028

Follow-up on the 12 licensure standard(s) which were not met in Residential and Individual Home Supports and 7 licensure standard(s) which were not met in Employment and Day Supports has occurred and all the critical indicators are now standard met.

Based on receiving a Two Year License with a Mid-cycle review and having 80% or more of the indicators standard met, the sanction on accepting new business has been lifted from Residential and Individual Home Supports.

The detailed certification findings for your agency are as follows:

Planning AND Quality Management	6/6 Standard Met
Residential and Individual Home Supports	
☐ Residential Services	20/20 Standard Met
☐ Individual Home Supports	21/21 Standard Met
Employment and Day Supports	
☐ Community Based Day Services	Deemed
☐ Employment Support Services	8/21 Standard Met

You may submit a written request for reconsideration of the license findings and/or the certification findings to the Regional QE Director within 10 working days.

We look forward to working with you in the future in the continuing efforts to improve the quality of life of the individuals we serve. If you have any questions concerning the survey report, please contact Meagan Caccioppoli at (978) 880-0511.

Sincerely,

Michelle Stomboly-Lorenzo
Director of Licensure and Certification

CC:

John Hazelton, Regional QE Director

Bonnie Hungler, Regional Director, North East

Ann Lorenzo, Area Director, Merrimack Valley

Jennifer Killeen, Area Director, North Shore

Jessica Belcher, Area Director, Charles River West

Ken Underwood, Area Director, Central Middlesex

Lee Greathouse, Area Director, Metro North

Thomas L. Marshall, Area Director, Lowell